

## WHAT IS DIAL-A-RIDE?

Dial-A-Ride (DAR) is a bus stop-to-bus stop transportation service provided anywhere within the defined service boundary set by Port Arthur Transit. Outside of the defined service area DAR will only pickup and drop-off at specific transfer points. DAR also supplements the fixed-route transit service that was removed from the Westside, Port Acres, and its surrounding communities by providing drop-off only service in a defined zone. Wheelchair lifts are available on all vehicles.

## REQUESTING SERVICE

You may call for a ride by calling 409-983-8767. Rides can be called between 6:15 am and 4:45 pm Monday through Friday.

Pick-up windows are done based on distance for time-specific trips. The dispatcher will let you know the approximate time the vehicle will be available to pick you up at the designated bus stop. You can call back for a return ride.

Dial-A-Ride is a shared ride transportation service, which means, you may share the bus with others traveling in the same general direction. The bus may make several stops along the way before reaching your destination. In most cases, the trip will be longer than if you were riding alone.

## DIAL-A-RIDE INFORMATION

From the defined service boundary, Route 7 will only drop-off at the Port Arthur Public Library, Transit Terminal and Wal-Mart on US 69 for customers to transfer to PAT's fixed route system. Route 7 will pick-up at the Transit Terminal to go to the Westside. For service to Port Acres and its surrounding communities it will pick-up at the Port Arthur Public Library.

Effective February 1, 2020

## Dial-A-Ride (DAR)

### Serving:

- Lakeside
- Port Acres
- Montrose
- El Vista
- Public Library
- Hwy 365 Wal-Mart
- Westside (Drop-off Only)



- ☎ 409-983-8767
- 📍 Port Arthur Transit  
344 Procter Street  
Port Arthur, TX 77640
- 🌐 [www.portarthurtx.gov/transit](http://www.portarthurtx.gov/transit)
- ♿ All vehicles are equipped with wheelchair lifts

- Use exact fare; drivers do not carry change.
- Smoking, eating, drinking, and littering are strictly prohibited.
- Strollers must be folded.

- Use earphones with audio and video devices.
- Do not use rude/annoying language or behave unruly.

- Service animals are permitted on the bus. Other small animals are permitted only if transported in a closed pet carrier.

## Fares, Policies & General Information



### PORT ARTHUR TRANSIT FARES

(TARIFAS DE PAT)

- ONE WAY**  
*Un viaje de ida*
- DAY PASS**  
*Boleto para todo el día*
- WEEKLY PASS**  
*Boleto semanal*
- MONTHLY PASS**  
*Boleto mensual*
- TRANSFER**  
*Transferencia*
- OUT OF SERVICE AREA\***  
*Área fuera de servicio*
- OUT OF SERVICE AREA (MONTHLY)**  
*Área fuera de servicio (Boleto mensual)*
- BOOK OF 20 TICKETS**  
*Libreta de 20 boletas*

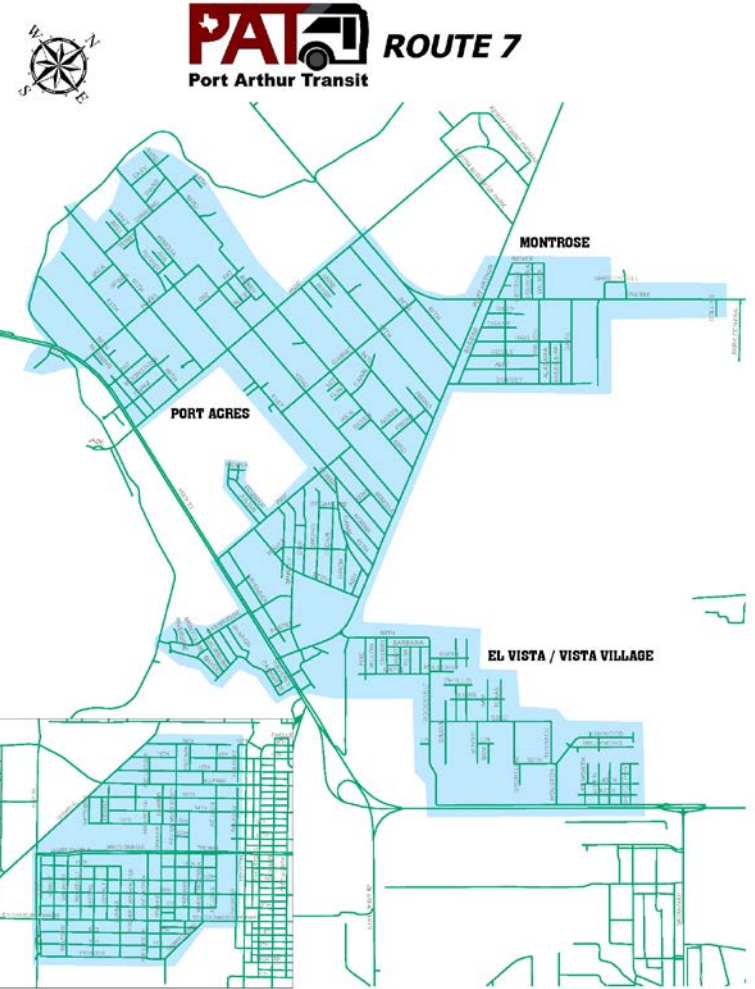
	<b>REGULAR</b>	<b>SENIOR (65+), DISABLED, MEDICARE</b> <i>(Personas Mayores 65+, Discapacitados, Medicare)</i>	<b>STUDENT K-12</b> <i>(Estudiantes de grados kinder a 12)</i>	<b>PARATRANSIT (Paratransito)</b>
ONE WAY	\$1.50	\$0.75	\$0.75	\$2.50
DAY PASS	\$3.50	\$1.75	\$1.75	-
WEEKLY PASS	\$18.00	\$9.00	\$9.00	-
MONTHLY PASS	\$54.00	\$22.00	\$22.00	\$80.00
TRANSFER	FREE   GRATIS	FREE   GRATIS	FREE   GRATIS	-
OUT OF SERVICE AREA*	-	-	-	\$2.25
OUT OF SERVICE AREA (MONTHLY)	-	-	-	\$48.00
BOOK OF 20 TICKETS	-	-	-	\$50.00

EXACT FARE ONLY-All Rides

CHILDREN 5 & UNDER ARE  
**FREE**  
*(Los niños menores de 5 años son gratis)*

**\*OUT OF SERVICE AREA**  
FARE IS AN ADDITIONAL CHARGE. PAT'S SERVICE AREA IS DEFINED AS 3/4 OF A MILE FROM THE FIXED ROUTE SERVICE  
**409.983.8767**

FOR SENIOR/DISABLED FARES, WE ACCEPT  
**VALID GOVERNMENT ID OR MEDICARE CARD**



#### PORT ARTHUR TRANSIT NON-DISCRIMINATION POLICY

We are committed to ensuring that no person is excluded from participation in or denied the benefits of the transit services we offer. This policy is consistent with the requirements of Title VI of the 1964 Civil Rights Act. If you believe you have been subjected to unequal treatment because of race, color, or national origin, then you have the right to file a formal complaint. Complaints may be filed within one hundred-eighty (180) days following the date of the alleged discriminatory action. For additional information or to file a complaint contact: Port Arthur Transit, 344 Procter Street, Port Arthur, TX 77640, 409-983-8767.

#### SAFETY RULES

- ⇒ Do not stand until the bus comes to a complete stop.
- ⇒ Be courteous and respectful of others.
- ⇒ Do not distract the driver with unnecessary conversation.
- ⇒ No loitering.
- ⇒ Do not step in front of the bus at bus stops or any other locations.
- ⇒ Parents/guardians will assure that children follow all posted safety rules.